

## A New Season

Dear Members,

### A Message from the CEO/General Manager

As spring is in full swing, we are made aware of the changing of the seasons. The gray skies give way to sunshine, the trees and the grass replace a drab brown landscape with the lush green forests and fields we enjoy in Missouri, and the birds finally return to fill the air with music. Likewise, Kingdom itself is currently undergoing a change of seasons, our former CEO/General Manager, Renee Reeter, has transitioned to her new journey of retirement. I am honored and excited to serve as the interim CEO and General Manager of Kingdom Telephone Cooperative. My name is Caleb Pashia, and I look forward to working with our employees, board of directors and members to continue the growth and success of our cooperative.



I would like to take this opportunity to extend my deepest gratitude to Renee Reeter. Renee has been an integral part of our cooperative since 2015, and her leadership has been instrumental in navigating us through significant projects and growth. We wish her all the best in her well-deserved retirement.

---

### USDA Reconnect 2 Fiber to the Home Project

I am pleased to share that the USDA Reconnect 2 fiber to the home project is nearing completion. This initiative has been a major milestone for our cooperative, and we are thrilled that many customers in Audrain County are already benefiting from our high-speed broadband service. This project will provide first class fiber connectivity to many unserved residents of Audrain County.

---

### USDA Reconnect 3 Grant Update

Our journey continues with the USDA Reconnect 3 grant, which is currently in the environmental phase. While we await environmental clearance, we are actively working on preliminary tasks such as engineering. This project is another step forward in expanding our fiber network and ensuring fast and reliable internet for more members of our community. Projects like our Reconnect 2 and Reconnect 3 grants are ultimately designed to help support ongoing services to our members. Kingdom is going strong in all our service territories from the Missouri River all the way up to Randolph county!

---

### Celebrating Our Scholarship Recipients

I am delighted to announce that Kingdom Telephone Company along with our subsidiary, Phynx Fiber, has awarded four scholarships to outstanding students within our service areas. Congratulations to the following recipients:

- **Caitlyn Sobba** from Auxvasse
- **Aidan Heaney** from Rhineland
- **Malia Rodgers** from Montgomery City
- **Landon Massey** from Montgomery City

These students have demonstrated exceptional dedication and achievement in their academic careers, and we are honored to support them as they continue their educational journeys. Caitlyn, Aidan, Malia, and Landon have not only excelled in their studies but have also shown a commitment to their communities, embodying the values that our cooperative holds dear.

We are proud of these students and wish them all the best in their academic pursuits. Their hard work and determination are truly inspiring, and we believe that they will continue to achieve great things in their future endeavors. By investing in their education, we are investing in the future of our community, ensuring that it remains vibrant and strong for years to come. We look forward to seeing all that they will accomplish and are excited to support them every step of the way.

---

Thank you for being a valued member of Kingdom Telephone Cooperative. I am excited about the future and look forward to working together to build a brighter, more connected community. If you have any questions or need further information, please do not hesitate to contact us.

Warm regards,

Caleb Pashia  
CEO/General Manager  
Kingdom Telephone Company

## Lifeline Assistance

### LOW INCOME OR DISABLED? STRETCH YOUR COMMUNICATION DOLLARS WITH LIFELINE

#### The Lifeline Program

Eligible low-income and disabled consumers can receive up to \$24.00 in reductions on their bill as a credit against monthly charges. The disabled service program is only available for voice subscribers. The lifeline service program discount is based on both voice and broadband subscribers.

There is a federal lifeline discount available in the amount of \$9.25 for broadband only lines with a speed of 25 Mbps(down)/3 Mbps (up) or higher.

#### Eligibility

To qualify for Low-Income Lifeline in Missouri, you must participate in one of the following programs: MO HealthNet ( f/k/a Medicaid), Supplemental Nutrition Assistance (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans Pension and Survivors Benefit Program or have household income at or below 135% of the Federal Poverty Guidelines.

To qualify for the Disabled Lifeline in Missouri, you must participate in one of the following programs: Federal Social Security Disability Benefits, Veterans Administration Disability Benefits, State Blind Pension, and State Aid to Blind Persons or State Supplemental Disability Assistance.

#### The Benefits

Qualifying consumers will receive a discount on home phone service, which includes voice grade access to the public switched network, single-party service, access to emergency services, access to operator services, access to inter-exchange service, access to directory assistance, and voluntary total toll blocking, which prevents the placement of any long-distance calls OR a service bundle of home phone service and broadband internet.

For further details, call to speak with a Customer Service Representative or visit our website at [kingdomtelco.com](http://kingdomtelco.com)