

Online Security

Kingdom Telephone Companies values our customer's and want to make sure they feel safe and secure while online. We take every precaution to monitor, prevent, and identify fraudulent behavior when related to our website; however there is the possibility of fraudulent online activity that we may not be able to intercept. Please be aware of a major online fraud called "phishing" which is affecting many companies. Phishing is a way people obtain an individual's confidential information through electronic means by masquerading as a legitimate organization. The unsuspecting individual believes they are communicating with someone they are currently doing business with or wish to do business with. Unfortunately, the individual may not know their confidential information has been "stolen". **Kingdom Telephone Companies WILL NEVER contact you via email to obtain your personal information, so NEVER give out your social security number or credit card information via email.**

Tips on how to safely do business online:

- If you visited a website that you did not navigate to or from, it may have been such a phishing website.
- Never respond to an email asking to confirm confidential or personal information about your account.
- If you feel you have been a victim of "phishing" after giving out your credit card information, Kingdom Telephone Companies suggests you contact your credit card company immediately. You may also contact any of the three major credit bureaus to sign up for their fee-based credit monitoring service that will automatically notify you whenever your credit record is accessed. (Equifax 888-202-4025, Experian: experian.com, and Transunion 855-681-3196.)

If you believe you have been contacted by someone posing as a Kingdom Telephone Companies employee or have given personal information through a fraudulent website posing as a Kingdom Telephone Companies website, please contact us immediately at 573-386-2241.