

THE KINGDOM CONNECTION

A Kingdom Telephone Company Publication

September 2015

Celebrating Our Customers at Our Open House



Let us say “thank you for your business” at our annual customer appreciation open house on Friday, September 25. We’re planning an old-fashioned picnic with bratwurst and hot dogs on the grill, lemonade, and sweet, crunchy kettle corn. Join us from 11 a.m. - 2 p.m. at our Auxvasse location.

What else can you expect? The parking lot will be filled with tables so you can relax while you enjoy your food and visit with your friends. Think of red-checked tablecloths and sunflowers. We know you look forward to our open house t-shirts and will give them away again this year. One lucky person will win a

Kindle Fire, and there will be drawings for Skitter TV gift baskets.

You will see some kangaroos around in honor of our Jump 1, Jump 2 High Speed Internet promotion. We’ve got a sweet deal for you when you upgrade your Internet plan by one or two levels. Turn to the back page of this newsletter for details.

Missouri One Call will be on hand to show you how to cope with underground utilities when you plant trees, build fences, or dig holes. Kingdom technicians will demonstrate fiber optic cable splicing and explain what Fiber to the Home is all about. There will also be Internet and Skitter TV booths, so bring your questions!

We’ll ask you to help us pay it forward as we kick off a food drive, “Share Fall’s Bounty.” We will collect food to donate to the Callaway County Food Pantry through November 15. Please bring a non-perishable item to share.

We’ve ordered a sunny, warm (but not hot) day, although that isn’t guaranteed. Rain or shine, we’ll be ready to greet you. Mark your calendars, tell your friends, and plan on a great time. That bratwurst already smells good!

Capital Credit Payments Will Arrive Soon

For the twenty-third consecutive year, Kingdom Telephone will distribute capital credit checks to its member/owners. The checks will be in the mail by September 16. Capital credits are accumulated when you purchase telephone and other telecommunication services from Kingdom Telephone Company.



LIFELINE ASSISTANCE HELPS LOW INCOME AND DISABLED STAY CONNECTED



What kind of assistance can I receive?

Eligible low-income or disabled consumers can receive up to \$15.75 in reductions on their telephone bill in the form of a credit against their monthly recurring dial tone charges billed by Kingdom Telephone. This reduction may vary depending on each consumer's eligibility and applies only to a single telephone line at the qualifying consumer's principal place of residence.

How Do I Qualify?

To qualify for Low-Income Lifeline in Missouri, a consumer must participate in one of the following programs: Medicaid; Food Stamps; Supplemental Security Income; Federal Public Housing Assistance; Low-Income Home Energy Assistance; National School Lunch Program; or Temporary Assistance for Needy Families. Consumers with household income at or below 135% of the Federal Poverty Guidelines are also qualified.

To qualify for Disabled Lifeline in Missouri, a consumer must participate in one of the following programs: Federal Social Security Disability Benefits; Federal Supplemental Security Income Benefits; Veterans Administration Benefits; State Blind Pension (pursuant to Section 209.010 to 209.160, RSMo); State Aid to the Blind (pursuant to Section 209.240 RSMo); or State Supplemental Payments (pursuant to Section 208.030 RSMo, Section 660.100.2 RSMo 2000).

What services qualify for assistance?

Residential local telephone service.

What else do I need to know?

The FCC requires that all current Lifeline recipients recertify annually. Consumers who willfully make false statements in order to obtain program benefits can be punished with a fine or imprisonment or barred from the program.

A WI-FI CONNECTION IN YOUR HOME



These days your DSL or fiber connection doesn't have to stop at the end of a cable. Home wireless connections are continuously gaining in popularity, and it's no wonder. The freedom of using a computer or other Wi-Fi enabled device anywhere in your home is addictive. You'll understand when you take your laptop from your office into the kitchen or go out to the patio with it on a summer evening.

The modem/router that connects you wirelessly to the Internet must be located close to a phone jack or Ethernet connection because it is plugged into it by a cord. Once that connection has been made, the strength of signal is all that limits how far your device can roam from this base.

If the signal in your home does not perform to your expectations, there are things you can change to improve it.

1. Place the modem/router in a central location in your home.
2. Stay as far as possible from thick concrete or metal walls, water pipes, or windows.
3. Use a good quality modem/router and other equipment. The old adage "you get what you pay for" applies.
4. Make sure your modem/router is secure. You don't want to share your bandwidth with your neighbors for both performance and security reasons.
5. Add a range extender or access point. Consult a Kingdom technician for further information.

BRINGING YOU THE GOLD STANDARD OF INTERNET CONNECTIONS



Home after home, mile after mile, Kingdom is bringing fiber optic connections to its territory. Called Fiber to The Home or FTTH, optical fiber is a hair-thin strand of glass that replaces existing copper infrastructure and uses light instead of electricity to carry a signal.

Carrying high bandwidth signals over long distances without

signal degradation is no problem for optical fiber, both now and for many decades to come. Even if typical broadband speeds become 1,000 times faster in twenty years, a single existing fiber optic connection should still support it.

Our cutover crews are currently working in Tebbetts on CR 480. We have already completed 559 customer connections in the Tebbetts exchange, and only 258 customers remain on copper. We have deployed two plow crews in the exchange. One crew is in the Dixie area moving north toward Highway 54, and a second crew is moving southeast down TT, picking up side roads as they move ahead.

A fiber connection opens up a new online world for our customers. FTTH is lightning fast, all the time. It is fast enough for lag-free gaming and freeze-free video. FTTH is ideal for households with multiple users, allowing them to connect all of their devices at one time, without slowing down.

FTTH has a large carrying capacity. Imagine an interstate highway 100 lanes wide — put as much traffic on it as you like at any speed. You can back up your entire hard drive to the cloud, including large photos and videos, in no time.

If you have FTTH, begin to enjoy its full benefits today by signing up for one of our high speed Internet plans.

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|---------------|----------|---------|
| BroadTrack 8 | 8Mb/1Mb | \$64.95 |
| BroadTrack 10 | 10Mb/1Mb | \$74.95 |
| BroadTrack 15 | 15Mb/3Mb | \$84.95 |

KINGDOM HANDS OFF PC REPAIR

In the past, when your PC wasn't running well, it was time to take it to Kingdom Technology Solutions. Now Kingdom is pleased to pass their PC repair business on to Bill Werder. The former Kingdom PC technician announced his retirement as of August 1 and opened his own business, Bill's PC Repair. Bill's PC Repair is located in the lower level of the Kingdom Technology building at 2635 Fairway Drive in Fulton.

Bill's

PC REPAIR

- Laptop & Desktop Repair
- PC Tune-ups
- Virus & Malware Removal
- Software Installation & Upgrades
- Memory & Hard Drive Upgrades
- Data Transfer & Recovery



573-826-4322

help@billsrepair.org
www.billsrepair.org

MAKE KINGDOM YOUR HOME PAGE

Come home to Kingdom Telephone! Set your computer to open www.kingdomtelco.com as your home page when you connect to the Internet. It's a good place to begin your online journey. The page has links to weather, Web Mail, and bill pay. You'll learn about Kingdom sales, news, and events; and you can easily connect to popular local and national web sites.

If you use Internet Explorer as your browser:

1. Click the Tools button
2. Click Internet options
3. On the General tab, under Home page, enter www.kingdomtelco.com.
4. Click Apply.
5. Click OK.

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JUMP 1

JUMP 2



...and pocket the savings!

BroadTrack Internet Subscribers,

Go ahead, Jump 1! Upgrade your Internet plan 1 level and get 3 months at the original price.

Even better, Jump 2! Upgrade your Internet plan 2 levels and get 3 months at the original price; then get 3 months at the next level rate before the standard price kicks in.

Call us today! 573-386-2241



Plant Manager Ron Whanger to Retire; Chris Meloy Promoted

We extend our best wishes to Ron Whanger, long-time plant manager, on his retirement which is scheduled for October 1. Ron began his career with Kingdom in 1972 and has served as plant manager since 1994. He looks forward to spending time with his wife, Michelle, and children, Jordan and Kyle, as well as hunting and fishing.

Chris Meloy was promoted to plant manager and began training on August 3. Chris joined Kingdom in 2006 as an Installer/Repairman. He lives in Tebbetts with his wife, Kathy, and his daughters, Stella and Abigail. Congratulations on your new position!



Plant Manager Chris Meloy

FOR INFORMATION ABOUT OUR PRODUCTS OR SERVICES

(573) 386-2241 or (800) 487-4811

OFFICE HOURS

Monday-Friday, 9:00 a.m.-5:00 p.m.

The business office will be closed on the following holidays.

- September 7 - Labor Day
- November 11 - Veterans' Day
- November 26 & 27 - Thanksgiving